

## Jake Friedland

Hart Industries welcomes Jake Friedland as Business Systems Analyst. Jake will help drive several key initiatives at Hart. He will work on the Tiger Team rolling out a new company-wide ERP system, Radius, from EFI. This critical investment will streamline the entire Hart production operation from order entry to scheduling to invoicing. Jake will conduct full system testing and help deliver end user training. He has already worked in the system testing process, focusing on shop floor testing, job simulation, labelling and Crystal reports generation.

Jake is a graduate of the University of Maryland, Smith School of Business, with a concentration in Information Systems and Operations Management. While in school, his internships included work in IT asset management, scoping ERP projects and website CMS maintenance. Jake was also team captain of the club hockey team at Maryland.

